



**TITANIUM TOOLS**



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**Stiletto® Warranty Claim Form**

**Directions:**

- 1. Fill out this form in its entirety.**
- 2. Ship this form with the hammer(s) you are returning.**
- 3. Be sure to include date of purchase and original receipt/invoice from purchase.**

**Ship To:**

Stiletto Customer Service  
1130 North Magnolia Avenue  
Anaheim, CA 92801

**Date of Purchase:**

**End-User or Company Name, Address and Phone Number:**

**Part # and Reason for Return:**

**Request for Credit or Replacement?**

**Stiletto/Milwaukee Account #:**

**Stiletto/Milwaukee Rep (if applicable):**



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### **STILETTO® WARRANTY RETURN POLICY**

All Stiletto products are covered by a one-year warranty against defective materials and workmanship, with proof of purchase. During the warranty period, Stiletto will repair or replace a defective product with a new or reconditioned part or product, depending on the availability at the time of replacement.

**This warranty covers normal usage and does not cover damage which results from accident, misuse, abuse, vandalism, neglect or improper maintenance. This warranty does not cover damage to hammer which results from striking hammer against hardened nails, hardened steel tools, i.e. cats paws, chisels, bolts, form stakes, etc., or damage which results from unauthorized repairs, alterations or modifications.**

1. Any product being returned to Stiletto Tools must be accompanied by a “Stiletto Tools Warranty Claim” form. This form will be faxed to you after calling us and stating the problem. The claim form must be filled out completely, stating the date of purchase and reason for the return.

2. Each time a customer returns a Stiletto product to a retail establishment for a warranty claim, the retail staff should do a preliminary analysis as to whether a new product should be given to the customer in exchange for the returned product. (For example, a missing magnet or a broken handle can easily be repaired and a new tool should not be given in exchange in such circumstances.)

3. Proof of purchase, as well as the “Stiletto Tools Warranty Claim” form must accompany any hammer being returned.

4. While the qualities of lightweight Titanium can reduce fatigue and sore elbows, and has a better nail-gripping adhesion, it should not be struck upon hardened objects. This could result in damage to the face of the hammer. Our test results have shown that our hammer will not wear excessively from normal use with all types of common nails. Although some wear will occur, it would not significantly reduce the nail-gripping performance of the titanium hammer face.

- Warranty repair is at the option of Stiletto upon inspection.
- All warranty items shall be returned via prepaid shipment to Stiletto.
- It is at Stiletto’s option to repair or replace item AFTER receipt of said defective item.

**Stiletto Customer Service  
1130 North Magnolia Avenue  
Anaheim, CA 92801  
1-800-987-1849**